

Smart flies  
**Aer Lingus** 

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# Visual Guide: Pre-Flight

Brought to you by Aer Lingus and  
Kinney Center, Saint Joseph's University

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 **KINNEY CENTER**  
For Autism Education and Support

# Going to the Airport

- It is time to go on my trip! There are many ways to get to the airport. My family might take a taxi, train or car.



# Check In

- When I get to the airport, I will go check in at the Aer Lingus desk. Sometimes this line may be long. That's okay, I can wait patiently with my family.



# At the Check In Desk

- Once I get to the desk, I will see someone in a uniform. They are called check in agents. The check in agent will give us boarding passes for the airplane!



# Checking Our Bags

- Next, I give my suitcase to the check in agent. He or she will make sure that my bag goes on the right airplane. I might feel nervous because I won't have my suitcase with me, but that's okay – I will see it once the airplane lands.



# Security Screening

- Next, it's time to go through security. Security makes sure that everyone is safe. Sometimes it can be very loud and there may be many people in line. I can wait patiently with my family until it is our turn.



# Document Check

- The first step of security is the passport and boarding pass check. The security attendant will look at my passport and boarding pass to make sure that I am me!



# Bag Screening

- Next, the security attendants will look in my carry-on items through an x-ray machine. These are bags or other things I'm bringing on to the airplane that stay with me.





# Security Trays

- First, I take a tray and wait until I can put it on the table. I can put all of my items in it, including everything in my pockets. Sometimes, I may need to put my shoes inside. I can take more than one tray if I need it.



# Security Checks My Items

- I might feel upset because someone is touching my carry-on items. I can remember that I will get my things back in just a few minutes.



# Scanner Machine

- Next, I get to walk through the tall machine that scans me. Sometimes it will be a metal detector which I walk through alone. Sometimes it will be a scanner where I stand still until the security attendant tells me I can walk through. If the machine beeps, I will stay calm while the attendant checks me.



# Collecting My Things

- After I walk through the scanner machine and security has checked my carry-on items, it is time to pick up my things and walk over to the benches or seats where I can put on my shoes and put my items back in my carry-on bag.



# Bathroom Break

- After going through security, it is a good time for a bathroom break. If I need to use the bathroom, I can use one of the closest restrooms.



# Departure Hall

- After security, I will be in an area called the Departure Hall. This is where everyone waits to get on the airplanes.



# Waiting in the Departures Hall

- The departures hall is very crowded and loud. There are many people rushing to get to their airplanes. But we can look around the shops or have something to eat while we wait to go to our gate.



# Finding Our Gate

- Now we need to find our gate. Sometimes the gate number will be on my boarding pass. Sometimes it will be shown on the TV screens.





# Waiting to Board

- When we get to our gate, sometimes we will have to wait until they are ready to let us get on board the airplane. I can sit down, look in shops next to the gate or play nicely!



Have a great flight!

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